**Job Description - Product Owner (Underwriting Platform)**

EXL (NASDAQ:EXLS) is a leading operations management and analytics company that helps businesses enhance growth and profitability in the face of relentless competition and continuous disruption. Using our proprietary, award-winning Business EXLerator Framework™, which integrates analytics, automation, benchmarking, BPO, consulting, industry best practices and technology platforms, we look deeper to help companies improve global operations, enhance data-driven insights, increase customer satisfaction, and manage risk and compliance. EXL serves the insurance, healthcare, banking and financial services, utilities, travel, transportation and logistics industries. Headquartered in New York, New York, EXL has more than 24,000 professionals in locations throughout the United States, Europe, Asia (primarily India and Philippines), Latin America, Australia and South Africa.

EXL Analytics provides data-driven, action-oriented solutions to business problems through statistical data mining, cutting edge analytics techniques and a consultative approach. Leveraging proprietary methodology and best-of-breed technology, EXL Analytics takes an industry-specific approach to transform our clients’ decision making and embed analytics more deeply into their business processes. Our global footprint of nearly 2,000 data scientists and analysts assist client organizations with complex risk minimization methods, advanced marketing, pricing and CRM strategies, internal cost analysis, and cost and resource optimization within the organization.  EXL Analytics serves the insurance, healthcare, banking, capital markets, utilities, retail and e-commerce, travel, transportation and logistics industries.

Please visit [www.exlservice.com](http://www.exlservice.com/) for more information about EXL Analytics.

**Role & Responsibilities:**

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* Collaborate with stakeholders (Domain Lead(Ops, IT, Data leads)) to understand the business needs and shape the vision and roadmap for data-driven initiatives to alignment with strategic priorities.
* Contributes to the development of the program vision. Communicates product and portfolio vision to their team.
* Work with data scientists, engineers, and designers to ensure that products get built efficiently, meet user needs, and provide actionable insights.
* Analyze data sources, data technologies and vendors providing data services to leverage in the data product roadmap development; Create necessary ER diagrams, data models, PRD/BRD to convey requirements
* Accountable for developing and achieving product level KPIs. Manages product(s) (data products) with a moderate degree of strategy, scope, and complexity.
* Ensuring data accuracy, consistency, and security by establishing data governance frameworks, defining data quality standards, and implement data management best practices to maintain high data integrity.
* Collaborates with technology and business leadership to align system/application integrations inline with business goals, priorities. Resolves open issues/questions quickly and efficiently.
* Owns and maintains the product backlog and is accountable for its contents and prioritization. Accountable for clear, actionable user stories.
* Sets priorities and actively participates in squad/team quarterly planning. Collaborates with more senior Product Owners to set priorities for program quarterly planning.
* Sets expectations with stakeholders for delivery of new capabilities, features, and functionalities. Participates in team demos, retrospectives, and all other ceremonies.
* Works daily with the agile working group, clarifying business requirements, removing roadblocks, constantly communicating, and supporting alignment around product strategy.
* Monitors and maintains the product health, supporting long-term product viability and efficiency, and balancing long and short term and costs with desired outcomes.
* Analyzes and reports on feasibility, cost of delay ramifications, economies, or other aspects of planned or potential changes to the product.
* Understands regulatory, compliance, and other industry constraints on the product and prioritizes accordingly. Negotiates with internal and external teams to ensure priorities are aligned across squads/teams both within and outside the portfolio.

**Candidate Profile:**

* **Bachelor's degree in Computer Science, Business Administration, or related field; Master's degree preferred.**
* Experience Commercial & Speciality Insurance products.
* Able to depict and explain the importance of complex ideas, issues and designs to varied audiences; educate SBU/department(s) on business vision and plan and the impact of change.
* Able to influence a diverse group of stakeholders; strong leadership skills.
* Able to make difficult and quick decisions daily.
* Strong problem solver with demonstrated ability to lead a team to push the solutions and progress.
* Experience in the insurance industry preferred.
* Knowledge of relevant products and portfolio preferred.
* Strong experimental mindset to drive innovation amongst uncertainty.
* **Good understanding of data technologies, such as databases, data warehouses, and data lakes**
* **Proven experience (5+ years) as a Data Product Owner, Data Product Manager, or similar role in data or software development or technology industry.**
* **Familiar with programming languages, such as Python/R/SQL/SAS or cloud technologies like AWS, Azure or other simial paltforms to allow them to work with data scientists and developers to build and deploy data products.**
* **Strong understanding of Agile methodologies, including Scrum and Kanban, and experience working in Agile environments.**
* **Excellent analytical, problem-solving, and decision-making skills, with the ability to prioritize competing demands effectively.**
* **Exceptional communication, negotiation, and interpersonal skills, with the ability to influence and collaborate across team.**
* **Strong Presentation and leadership skills**
* **Experience with product management tools such as JIRA, Trello, or Asana, and proficiency in Microsoft Office Suite.**
* **Familiarity with UX/UI design principles, software development lifecycle (SDLC), and software engineering concepts is a plus.**
* **Agile practitioner capabilities and experience working with or in Agile teams**
* **Strong team-work, co-ordination, organization and planning skills**
* **Ability to capture complex requirements in a prioritized backlog**

**What we offer:**

* **EXL Analytics offers an exciting, fast paced and innovative environment, which brings together a group of sharp and entrepreneurial professionals who are eager to influence business decisions. From your very first day, you get an opportunity to work closely with highly experienced, world class analytics consultants.**
* **You can expect to learn many aspects of businesses that our clients engage in. You will also learn effective teamwork and time-management skills - key aspects for personal and professional growth**
* **Analytics requires different skill sets at different levels within the organization. At EXL Analytics, we invest heavily in training you in all aspects of analytics as well as in leading analytical tools and techniques.**
* **We provide guidance/ coaching to every employee through our mentoring program wherein every junior level employee is assigned a senior level professional as advisors.**
* **Sky is the limit for our team members. The unique experiences gathered at EXL Analytics sets the stage for further growth and development in our company and beyond.**